



NATIVE COURTWORKER

AND COUNSELLING ASSOCIATION OF BRITISH COLUMBIA

Job title	<i>Indigenous Detox Support Worker (Female Applicants due to client needs)</i>
Reports to	<i>Program Manager</i>
Status	<i>Full time 35 hours per week</i>
Salary	<i>As per BCGEU Salary Grid - \$39,515.88 - \$46,393.19 (per year)</i>

Our Organization

The Native Courtworker and Counselling Association of British Columbia provides culturally-appropriate services to Indigenous people and communities consistent with their needs. Our services are accomplished by assisting persons involved in the criminal justice system; providing access to counselling and referral services for clients with substance abuse and detox support issues; providing advocate services for Indigenous family and youth. Our dedicated employees are responsible to the needs of the community by providing quality, innovative and educational options where people are treated with dignity and respect.

The Position

The Indigenous Detox Support Worker is responsible for delivering the services for the Detox Follow-up Support services.

This position is situated at: **520 Richards Street, Vancouver, BC, V6B 3A2**. Under the supervision of the Program Manager. This position is subject to the policies and procedures of the Association and agreeing to join the British Columbia Government and Service Employees' Union.

Duties and Responsibilities

This position is responsible for supporting Indigenous clients exiting the Vancouver Coastal Health (VCH) Withdrawal Management Services (WMS) through providing liaison and support services to assist with the transition from withdrawal towards a drug free lifestyle. The Indigenous Detox Support Worker will also:

- Develop and introduce the program to the Indigenous and Addictions Services communities.
- Connect with aboriginal clients through coordinating with VCH Withdrawal Management Services including, but not limited to, the following mechanisms:
 - Attendance at Vancouver and Cordova Street Detox client and other planning meetings;
 - Provide information sessions at WMS site;
 - Distribute printed program information materials (posters, brochures, business cards);
 - Liaise with WMS staff;
 - Receive telephone referral from WMS and/or ACCESS 1 information line;
 - Sharing of client information in a confidential manner;
 - Present to WMS and Addictions Services staff regarding ADFSP orientation and Aboriginal addictions issues and resources;
 - Liaise with, and refer clients to, community support agencies.
- Review client treatment and/or aftercare plans, identify implementation issues and needs and orient clients to appropriate addictions and community services. Collaborate with clients to support implementation of treatment/aftercare plans appropriate to their goals, level of problem severity, and readiness for change.
- Facilitate and assist with establishing holistic wellness plans.



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- Utilizing an Assertive Community Treatment methodology, facilitate the client's change process through providing appropriate support, helping the client meet their goals, address their addictions issues, and improve their quality of life.
- Help clients make timely connections with other services as needed at each stage of the treatment/aftercare process, and assist the client in building appropriate personal support networks.
- Liaise with Vancouver community resources and other service providers in coordinating service plans for clients and advocate for their needs where appropriate.
- Initiate and/or facilitate client peer support and psycho-educational groups.
- Continue to develop skills through participating actively and openly in supervision/consultation with staff members and supervisor.
- Actively engage in on-going evaluation of client outcomes, adjusting approaches, as needed in response to program evaluation, client feedback and best practices guidelines. Measure and monitor the outcome.
- Maintain accurate client records (as set out by MOH and VCH Standards and Requirements) in a timely manner, and representative client records, including case notes, contact records, letters and reports, and required provincial forms.
- Respond to community enquiries; provide education on withdrawal management and follow-up support issues, and offer training and consultation to other professionals, as required.
- Supervise practicum students as required.

Knowledge, Skills and Education

This position requires a highly motivated and creative individual with Community Support Certification and Addictions Certification and/or at least two years direct related work experience. The worker may also possess:

- Completion of college/CEGEP/vocational or technical training equivalent to a Social Service Worker diploma, Community Support Worker diploma, or Chemical Dependency Counselling training/certification
- two years of demonstrated successful counselling or life skills support of aboriginal people with addiction issues
- Demonstrated experience with withdrawal, withdrawal management and community support services
- Demonstrated effective experience working in a multicultural setting
- Demonstrated experience using individual, couple, family and group modalities with clients.
- Demonstrated understanding of aboriginal culture and the ability to integrate this knowledge with proven support approaches
- Demonstrated knowledge of the Vancouver Indigenous community and community services.
- Demonstrated knowledge of the Vancouver Addictions community and Addictions community services.
- Demonstrated knowledge of Vancouver community social services and supports.
- Basic knowledge of problems in addictions, abuse, mental health and trauma issues.
- Understanding of case management approaches with a particular emphasis on integrated case management.
- Proven effective interpersonal and relationship skills with clients and team members.
- Ability to collaborate actively and contribute to development of a professional team.
- Ability to identify with and support the purpose and philosophy of the program.
- Demonstrated understanding of harm reduction strategies and approaches and willingness to engage with clients using harm reduction strategies.
- Computer literacy and proven administrative skills
- Ability to apply universal precautions
- Ability to maintain client confidentiality.
- A class 5 driver's license is a requirement for this position
- Must be able to exercise a considerable level of initiative, ingenuity, judgment, and analysis, use of independent thought and initiative in applying special skills and knowledge towards problem solving



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- Must have a willingness to pursue own professional development
- Possess the skills and knowledge of occupational health and safety standards.
- A demonstrated personal wellness plan.
- First Aid Certificate
- Knowledge and understanding of Indigenous culture and traditions and a demonstrated ability to work with Indigenous people. **Preference will be given to individuals with an Indigenous background as per section of Section 41 of the Human Rights Code.**
- This position will be subject to Criminal Record Check.

Why us

If you are a caring individual, possess innovative ideas, and can provide others with a clear path, then you will be starting a rewarding career with a reputable organization.

Application Process

The deadline for applications is Friday, October 15, 2021, at 4:00 p.m. PST. To apply, please enclose a cover letter, along with your resume is to:

apaul@nccabc.com with the subject line: Vancouver – Detox Support

Be advised that only the candidates selected for an interview will be contacted. Thank you in advance for your interest in this position.