

NATIVE COURTWORKER

AND COUNSELLING ASSOCIATION OF BRITISH COLUMBIA

2012

A N N U A L
R E P O R T



HELPING HAND TO JUSTICE

Mission Statement

Helping Hand to Justice.

Value Statement

The Native Courtworker and Counselling Association of British Columbia provide culturally appropriate services to aboriginal people and communities consistent with their needs. Our services are accomplished by assisting persons involved in the criminal justice system; access to counselling and referral services for clients with substance abuse and detox support issues; advocate services for aboriginal family and youth. Our dedicated employees are responsive to the needs of the community by providing quality, innovative and educational options where people are treated with dignity and respect.

History

Native Courtworker programs have been in existence in Canada in some form for over thirty years. In the late 1960's, the Department of Indian Affairs, Health and Welfare, Employment and Immigration and Secretary of State provided help to fund the Native Courtworker pilot project. In 1973, responsibility for the program at the federal level was assigned to the Department of Justice and was established on an ongoing basis in 1977.

In British Columbia, the Vancouver Indian Friendship Centre, Indian Homemaker's Association, Union of BC Indian Chiefs, BC Association of Non-Status Indians, North American Indian Brotherhood and the John Howard Society, decided then to start a courtworker program. Under the management of the John Howard Society, a courtworker pilot project was initiated in 1970. By 1972 the project expanded to become the Native Courtworker Association. In 1973, it had added counselling as a service and became the Native Courtworker and Counselling Association of British Columbia. (NCCABC)

The NCCABC is a provincial organization with a thirty-nine year history of providing services to aboriginal peoples in conflict with the law. Over fifty staff are employed. Twenty-seven of these are courtworkers. Native Courtworkers cover approximately 70% of the courthouses throughout the province. The balance is drug and alcohol counsellors and detox workers; family and youth advocates; aboriginal resource worker; Aboriginal Case Worker at Community Court; and administrative personnel and senior management staff.

Purpose

The purpose of the Native Courtworker program is to facilitate and enhance access to justice by

assisting aboriginal people involved in the criminal justice system to obtain fair, just, equitable and culturally sensitive treatment.

Objectives

To provide aboriginal accused at the earliest possible stage, and all stages of the criminal justice process with timely and accurate information about:

- the nature and consequences of the charge;
- their rights, responsibilities and options under the law including alternative justice processes (if available)
- the philosophy and functioning of the criminal justice system, and of alternative justice processes (if available);
- court procedures; and the disposition or direction given by the court or community to the offender.

Provide aboriginal accused with appropriate referral to legal resources (as available and where practical).

Refer aboriginal accused to appropriate social, education, employment, medical and other resources to enable them to address the underlying problems which contribute to their charges and follow-up on these referrals.

Liaise between aboriginal accused and criminal justice personnel to help overcome communication barriers and reduce aboriginal alienation from the criminal justice system. This may include being available to provide appropriate information to the court and/or speaking on behalf of the accused.

Inform justice officials about the cultural traditions, values, languages, socio-economic conditions and other concerns of the aboriginal community and the perspective of aboriginal accused. Initiate further understanding when required.

Promote understanding within the aboriginal community, of the existing criminal justice system and alternative justice processes.

Promote and facilitate community-based justice initiatives and help build community capacity to identify and address problems, which could end up in the courts or community justice system.

Governance

The NCCABC Board of Directors operates with two main committees: an executive committee and a finance committee.

The Board of Directors is community-elected in thirteen regions throughout the province, serving four year terms and function primarily as a "policy board". The Executive Director is responsible for the operations of the association.



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2012 YEAR IN REVIEW

This past year we have moved forward with a number of new initiatives and projects to support the mandate and mission statement of the Association. In particular, we have concentrated our efforts to support aboriginal women, children and communities to live free from violence





DARLENE SHACKELLY | Executive Director

As we leave behind another year, our Association continues to meet the challenges of an uncertain economic climate. This success has been achieved from our fundamental dedication and responsiveness to develop strategies that meet the needs of our clients and their families, and our ability to obtain resources to meet those demands.

Aboriginal Women, Children and Communities

This past year we have moved forward with a number of new initiatives and projects to support the mandate and mission statement of the Association. In particular, we have concentrated our efforts to support aboriginal women, children and communities to live free from violence through the development of a number of projects such as Victim Awareness Week's posters and pamphlets; our report to the Assembly of First Nations National Justice Forum on Violence against Women; a new Women's Resource Program in Prince George; and the continued request for the "Women's Right to Be Safe" resource guide.

We are grateful that continued requests from First Nations communities and schools for this guide. It is our intention to secure funding to update the guide on new programs and resources that support women, children and communities. I continue to participate on the Ministry of Aboriginal Relations and Reconciliation, Minister's Advisory Council on Aboriginal Women (MACAW). This two-year term is to provide advice to the provincial government on how to improve the quality of life for aboriginal women.

Aboriginal Youth

In support of aboriginal youth, funding has been received from the Department of Justice to provide Native Courtworkers with training to address Fetal Alcohol Spectrum Disorder (FASD) for Aboriginal youth involved in the justice system. We have also completed the

second phase on "Aboriginal Youth Leadership Project in Northern British Columbia". The report is available on our website.

New Relationship Trust

Our sincere thanks are extended to New Relationship Trust (NRT) for their financial support to develop our five-year Social Justice Policy Platform and Strategic Plan for the Association.

Throughout the course of the year, our management team meets to ensure the goals and tactics of the strategic plan are a continued work in progress. Each team member holds a specific goal and it is their responsibility to develop approaches and solutions that support the overall strategic plan of the Association. My sincere thanks are extended to Arthur Paul, Gordon Edwards, Jackson Dionne, Darryl Shackelly, Pamela Scorch and Carol-Ann Nickel for their dedication to this important work.

I continue to participate as a Tripartite Working Group (TWG) member through the Department of Justice that holds the contracts of all aboriginal courtworker programs across Canada. They have announced that no federal government cuts to the Aboriginal Courtwork Program are forthcoming, but unfortunately they have also stated there is no increase to help support these important programs. As I have repeatedly stated for a number of years, funding to support our Native Courtworker Program remains our number one priority.

Mental Health

This past year, our association is participating on a Comprehensive Mental Wellness Approach Advisory Panel through Health Canada's First Nations and Inuit Health Branch, in the development of a coordinated, comprehensive approach to mental health services. I am extending my thanks to our staff who participated in a review of mental health issues that their clients are facing. These find-





Year in Review continued:

ings have been submitted to the advisory council to ensure justice issues forms a part of their review process. I am extremely grateful to Pamela Scolah who is participating on this advisory panel to ensure justice issues are included in this review.

As well, we are in the process of developing a Community Action Initiative – Mental Health Project for Aboriginal Seniors. The Community Action Initiative project will complement the much-needed service to support aboriginal seniors/elders.

We have been a community partner with the United Way of the Lower Mainland for many years, and we are grateful for their financial contribution to support aboriginal seniors /elders and youth ages six to twelve. Jackson Dionne, Manager for our Alcohol and Drug Program, Outpatient Addiction Services does an exceptional job by working with United Way and is instrumental in the formation of an elder's council.

We have worked hard during 2012 to support upcoming initiatives such as a new five- year aboriginal youth project through the National Crime Prevention Centre, Public Safety Canada. As well, to establish a multi-user

online provincial contact management system to be shared between Native Courtworkers and Aboriginal Restorative Justice Workers to increase their internal capacity to better service their clients and expand opportunities for collaboration.

I am proud of all the Association's employees and their performance in the delivery of their program and services. A tremendous amount of both individual and team effort went into achieving this year's accomplishments. I would personally like to extend my gratitude to Donna Tennant and Bill Derksen who work tirelessly in the development of new funding initiatives on our behalf.

I also want to recognize the NCCABC's Board of Directors, community partners, and individuals who volunteer their time to assist this Association throughout the year. Without their support, personal commitments and encouragement, we would not have advanced as rapidly in the development of these important projects and programs this past year.

Darlene Shackelly
Executive Director



Lower Mainland and Southern Interior Regions

We are coming to a closing of the year and moving into a new year for the Lower Mainland and Southern Interior of the NCCABC.

Native Courtworkers have met more challenges again this past year and again, we have provided extraordinary service. Your Native Courtworker has shown exceptional commitment to their community and the individuals they serve. There are daily challenges in court and I commend those Courtworker's on how they have learned to cope with the ever-evolving demands put on them as professionals.

We all continue to strive to improve our services in meeting the needs of our communities by seeking new partnerships to support our offices in providing the support and outreach needed to improve the lives of those we serve.

I must thank our Community Resources or Service Providers in each of the area of the province. I thank those agencies who support and cooperate with our Courtworker's to improve access to a variety of community resources to those we serve. Together, meeting the community members, agencies and our partners, we are all seeking new ways to improve the justice system on how to work with our Aboriginal community members.

In the Lower Mainland we are thankful to the First Nations Court in New Westminster and its six year judicial resourcefulness which has changed and improved the lives of Aboriginal people. We thank First Nations Court and all those who are involved in its success. In talking with our staff, they remind us to thank our legal partnership in our communities for their support and direction in assisting Aboriginal people. My staff and I want to thank all those Lawyers who take on one more Aboriginal referral from the Courtworker. To Crown Counsel who informs the Courts to utilize Courtworker's experience and knowledge in providing assist for those individuals in the Courtroom. To the Judges who seek the assistance of Courtworkers to streamline the judicial process that builds a healthier and safer community.

As for those educational partnerships that impact our organization every year and in the future, in particular Educational Institution like NEC, NVIT, SFU, UBC, UVIC and a few other colleges throughout BC, because we believe we have a lot of experience to share with practicum placements students from the institutions mentioned. We believe that the students will be our future leaders.

It has been a delight in placing a few of these



ARTHUR PAUL | Regional Manager

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Lower Mainland and Southern Interior continued:

practicum placements within our association. I am proud of all those practicum placements. They provide excellent ideas and rekindle our motivation for work with new challenges that build on our old way of doing business. Thanks to our Board of Directors for their guidance and support throughout British Columbia. The Courtworker's feel the support the Board members provide in their community. A special thanks to all those Board members who stay a little longer to listen and chat about the issues and offer some guidance at our board meetings. Thank you for all your comments on how we can be a part of the change in Justice and guiding me to new partners in all the communities. Thanks to those Board committees who work tirelessly to ensure we move forward. I'm grateful for the other Managers and staff

that makes my job look easy, thank you for supporting me, I truly appreciate your support. Sometimes we don't thank each other enough for the work we do. It is good to be a part of a team that shares the same vision of building a better organization. I know I missed a few people such as our suppliers and support techs who work in the back ground to make sure our communication and equipment is working. Some have been with us for years assisting us with our achievements in communications and materials without them, we may not have been successful in reaching our goals. Thank you.

Arthur Paul
Regional Manager



South Coast Region

Once again, 2012 turned out to be a good year for NCCA. The Board, the management team, and the staff made some tough decisions to the court worker program as the budget, at its best, is still at a minimum. We do know that at this moment any further diminishment of our funds can result in a provincial aboriginal courtworker service that will be minimal and unimpressive. There are over 50 court locations throughout the province and less than 30 are covered by NCCA Courtworkers. At one point in our history there was a NCCA courtworker in most of the BC provincial courts. We are fortunate to be intricately involved with the provincial courts of BC. NCCA assists Aboriginal people to be active, informed participants within our justice system.

With the determination, hard work and the confidence of our island staff: Shane, Mabel, Trisha, Boyd, Georgia, Natalie and Les, NCCA continues to provide quality, effective front-line service for aboriginal people with legal issues in our province. One of our highlights this past year was having many of our Island Courtworker staff attend the Cowichan Band's Justice Committee's 4 day Workshop on Restorative Justice "Strengthening Connections" in November. Last May Rachelle Doltaire was elected as our Board member for the south island district Region 7. Welcome aboard Rachelle. Then in November 2012, we added Natalie Hans to our staff list as the new Courtworker for Bella Coola.

Thank you to the First Nations' community programs of our province for the support you

give us to serve aboriginal people and thank you to the NCCA Staff for helping us 'to look good.' If it weren't for staff and Board our Society would not be as strong as it is. We would like to express appreciation and to acknowledge the many Provincial and National aboriginal political agencies that have been at our side supporting the work we do. Over this past year key Provincial Government MLA's and their advisors have developed a close association with the NCCA and we are looking forward to continued dialogue and support.

NCCA is developing partnership agreements and increasing government relations. This past year our management team has worked hard at this. Darlene, Carol Ann, Art, Darryl, Pam, and Jackson, meet each month and review our progresses, goals, and ambitions. One of the resulting determinations is that NCCA needs to increase its service delivery to include Family Court issues and other family matters.

NCCA took broad new steps in 2012 to examine how we can increase our service delivery to include Family Court matters. Court workers throughout the province are concerned over the increased numbers of calls they receive from Aboriginal people in their community who need help with understanding family and child legalities. As a result the management team looked closely at this concern to develop strategies with new objectives for NCCA staff.

Currently, Aboriginal people appearing in Family Court have limited or no representa-



GORD EDWARDS | Regional Manager

I feel that the NCCA is the best Aboriginal justice service organization across Canada. We have a unique client data base program, an effective working rapport with court agencies, and a dedicated staff.





South Coast Region continued:

tion available to them. Our greatest success in criminal court is provided by court workers who speak to sentence. NCCA would like to apply the same approach for Aboriginal peoples appearing in family court. NCCA's purpose is to facilitate and enhance access to justice by assisting Aboriginal people involved in the justice system to obtain just and equitable treatment. We would like to create the successes we have in criminal court and apply them in Family Court.

This past year my duties were increased to include being a "Government Liaison" for the NCCA. I am to develop and maintain contact with Provincial Aboriginal Service Agencies, MLA's and their support staff, and the Ministry of Child and Family Development. We have met with MLA's and their support staff plus many Opposition critics throughout our province to advocate the need to enhance NCCA's programs. I have made new contacts and acquaintances with MLA's, their support workers and Aboriginal service agencies throughout the city of Victoria. All are in support of our work locally and throughout our province. Through our discussion with them we know that there is a current lack of funding for many programs throughout BC.

Our NCCA strategy is working. We are making real improvements in services and operations and investing in our strategies. We

remain focused on improving service delivery in the year ahead and are confident that positive trends will continue. I have seen a remarkable growth with our achievements. However, there is more that can be done to make a difference for our clients, supporters, staff, Board and communities around the province and throughout Canada.

I feel that the NCCA is the best Aboriginal justice service organization across Canada. We have a unique client data base program, an effective working rapport with court agencies, and a dedicated staff.

I also believe that we have all the pieces in place to build on our successes and to deliver value for our clients and staff.

We continue to strengthen our next generation of efforts by utilizing practicum students and investing in technology, innovation, and infrastructure. It is rooted in our culture to be in the forefront of change. For instance, this past year, two of our Court workers are controlling Video Court in their communities and we receive funding for this service. We aim to bring about change in justice strategies through our efforts in court and through our community involvements. NCCA is a concise and efficient organization and we need to remain that way.

Gord Edwards
Regional Manager



Northern Interior and North Coast Regions

Greetings from the Northern Interior and the North Coast regions for the Province of BC. I became the NCCABC Regional Manager for the area in April 2011 and I am excited to be working back in the area. I grew up in Quesnel and left in 1977 to raise a family in the East Kootenays.

My manager duties include the supervision of the staff of the Native Courtworkers program in Prince George, Prince Rupert, Terrace, Moricetown, Fort St. John, Vanderhoof, Dawson Creek, Williams Lake, and Cranbrook areas. I also oversee two family and youth advocates in Prince George and Terrace.

I would like to take this opportunity to thank the staff in my area for all their hard work and dedication to their programs. As challenging as client-based work is, we have seen each of you rise to the challenge and go beyond the call of duty in assisting our clients.

We have recently added an Aboriginal Hello and welcome to the 2012/2013 annual report from the interior, southern interior and northern regions of the province of BC. This upcoming year marks our 40th year anniversary of the Native Courtworkers and Counselling Association of British Columbia (NCCABC). I would like to start by thanking all of the staff for their outstanding work in the field. I am excited and proud to be a part of this organization and to be able to work

with the amazing and passionate members. I also wish to recognize the innovative recommendations of staff regarding clients. The outcome of many of these cases has been remarkable and has also garnered praise from the judiciary. I would also like to acknowledge our Board Members for their dedication to the Native Courtworkers and subsidiary programs. As well, bringing your thoughts and the concerns of your communities has helped us move forward as a team to better serve our clients. Your involvement has been invaluable!

Last year one of our goals was to increase the visibility of the NCCABC in the northern regions. We have been quite successful with an initial increase in community events and programs in Prince George but we still have work to do. Some of the events we attended this year were:

Take Back the Night, a community-based walk to end the violence of women in Canada. We were asked to speak and share our experiences around this event bringing to light the vulnerable group of people we are serve. We had call backs from the local newspaper and radio around our activities in ending the violence in our community.

We also attended Aids Walk where we raised in the sum in excess of \$800.00 for the research and preventions of aids. We have committed to this fundraiser for next year and will look how to involve all of the staff. June found us attending National Aborigi-



PAM SCORAH | Regional Manager

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Northern Interior and North Coast Regions continued

nal Day in the park with a booth that was filled with brochures and give aways. We met many organizations on this day and proved to be a successful networking opportunity for all of us. In late September we were invited to speak at Sister in Spirit, a memorial/gathering remembering missing and murdered Aboriginal women, hosted by the Carrier Sekani Tribal Council. This event turned out very well with us getting to meet their team and hopefully work closer with them in the coming year. We have also appeared on local radio this year to improve our visibility. In addition, we spoke at the Montreal Massacre Memorial: an event that links the deliberate killing of 14 Canadian women with larger problems of violence against women in Canada. The event was held at the University of Northern British Columbia (UNBC) winter gardens and our message relayed the vulnerability of the group of clients we work with in the courts.

This fall we were invited to the First Nations Mental Wellness Continuum hosted by Health Canada, and various other governing bodies. We brought attention to the strong connection between mental health wellness and justice that has been often overlooked by government and agencies. NCCABC was well received as an aboriginal organization that has firsthand knowledge on how mental health affects our client, not only being incarcerated, but at first-stages of entering the court system. The information and insights we provided is set to be included in a presentation to the Assembly of First Nations federally and include justice in all further discussions.

Our First Line of Defense women's program, added last year, has been a success in Prince George and is being used by a number of women. This program assists Aboriginal women within the court system that are in need of second stage services such as: housing,



education, employment and counseling. Under this program we held a financial literacy workshop that was attended by 45 women, with all participants graduating from the event. The materials concentrated on financial information, teaching the participants how to: budget, manage money and why avoid pay day loan services. Thank you to the Royal Bank for their financial support in hosting this workshop. We also hosted a Lunch & Learn for input from the community stakeholders. We invited 24 agencies and over 30 attended. Three main focuses were identified by the group: education for young women to stop violence in their lives, fostering better relationships with the RCMP and cultural awareness, and developing a better relationship with the Ministry of child and family development. Throughout the year we have been active-

ly pursuing a better relationship with the RCMP. In April we had a meeting with the superintendent to discuss how best to achieve these improved relationships. We have been asked to speak to their watches to explain the role of NCCABC and actions the RCMP can implement to foster these relationships with our staff and to create a better understanding of aboriginal people.

Many worthwhile projects have been undertaken this year, such as improvement of RCMP relations, and I would like to see us maintain and further expand upon them. Visibility in our communities is so important; the more people know who we are and what we offer, the more people will utilize us. As such, it is my intention for 2013/2014 to continue to foster community engagement in Prince George as well as build on that suc-

cess and to expand it to all the communities in the northern region. As well I would like to see us enhance the programs that are already operating and to create new programs that will be beneficial to aboriginal people.

In closing, I would like to thank all the community organizations in our region that supported the NCCABC. As well as the Board for all your wisdom in moving forward, the management staff, support staff and the Executive Director. I wish you all success for the next year and look forward to continuing to work with you.

Pamela Scolah
Regional Manager





PROFILE | TRISH PANTELL

Advocate. Resource person. Catalyst for change. Defender. Motivator. Mom. Trish Pantell fills all those roles – sometime simultaneously – as a Native Court Worker based in Nanaimo. And she's as passionate for each one as she is for her clients' welfare. "I don't think jail helps anybody in any situation," she says firmly.

That belief, coupled with her drive to help others better their lives, plays out virtually every day as she assists First Nations people facing a legal system that can be confusing and intimidating. Pantell's goal is to help them avoid a criminal record, transforming their offence into a mistake that can be learned from, rather than a black mark that could stain them for years.

A self-described problem-solver – "if I run into closed doors, I look for other doors to open" -- she helps find alternate ways for First Nations people to atone, from healing circles and educational programs to diversion and restitution. From the time she first meets a client, usually at the courthouse, she provides a calming and consistent presence. Whatever they need – be it finding a lawyer, registering for legal aid, making appointments and following up, or talking with justice officials on their behalf – she provides. It can be a stressful job, but she says her time with the Native Courtworker and Counselling Association of B.C. is more personally satisfying than anything else she has done. "The rewards are seeing our clients progress and never return to the judicial system. I also love the connections I get to make with families everywhere."

She's had many success stories, and retelling them brings out a broad smile. One of her most memorable concerns a family that was tearing itself apart, with a husband repeating the abuse he had endured in his own upbringing. At its depths, the crisis saw the family lose their children. Today, with help from a support team that included Pantell, elders, the band leaders, relatives and the probation officer, the family is reunited. Now equipped with tools to cope with their issues, thanks to counselling and a family healing treatment centre, both parents are in university. And they own their own home.

Pantell says the credit for such a turnaround should be

shared between the family members, who wanted change but didn't know how to create it, and the support team that pointed the way.

But as with any success in life, it always comes down to individual commitment, she says. "It's the family that has to put the work into it."

Pantell says she often serves up tough love to her clients – "I can be really nice, but I can be firm when I have to," she says with a laugh – by encouraging them to accept responsibility for their own thoughts and actions. She also demands accountability.

Pantell now passes that attitude of perseverance and self-reliance along to her two grown sons, and proudly sees herself as a role model for other aboriginal women. "I believe if one sets goals and hold this true to oneself, is able to forgive mistakes and learn from them, than one is able to follow through with her dreams, wishes and always hold her own confidence."

She's also proud of the team she works with at the Native Courtworkers Association. Not only does it have the respect of clients, but it is also a trusted resource for justice officials, who often turn to it for guidance when dealing with First Nations people who find themselves in a legal system that is culturally foreign to them.

Pantell takes it as a personal challenge to overcome the hopelessness many feel when dealing with the courts. "There's too many people not fighting for certain rights that they may have," she says, her compassion the client shining through. "We have to get out of this mindset."

She's no lawyer, and has no plans to become one. Her mission can best be accomplished, she says, as a Native Courtworker, advocating for clients, finding resources, pushing for and motivating change, and doling out advice that can often border on parental.

Vancouver and Surrey Outpatient Addiction Services, Detox and Elder Programs



It seems that 2012 came and went by very quickly. I would like to share a number of highlights and activities over the last year. As the Manager of the Alcohol and Drug Outpatient Services, the theme this year seemed to be partnership development, client services and marketing and communications. We have continued to develop partnerships through our existing networks such as taking part in the Aboriginal Health Practice Council whose purpose is to work collaboratively with Aboriginal Health Services – Vancouver Community, in developing and implementing best health care practices that are relevant for Aboriginal community members. We continued working closely with the Downtown Community Court in providing services to their clients while also attending their Social Services Working Group meetings. We attend First Nations Court in New Westminster and North Vancouver offering support services. We are closely linked with the Red Road HIV/AIDS Network and were able to attend their skills building workshop and Annual General Meeting. We also partnered with Strathcona Mental Health in organizing a two day mental health conference called “Aboriginal Elders – The Forgotten Ones” where approximately 200 people attended each day.

In addition to continuing our partnership developed we attempted to forge new relationships in providing presentations to various organizations such as Sts’ailes, St Paul’s Hospital All Nations Healing Room, Heartwood

Treatment Center, Dr. Lee Brown and the Institute for Aboriginal Health, and the Traditional Mother’s Center. Typically we share our “Model of Care” approach to these organizations at the same time listening to the services they provide with the overall hopes to improve our networking relationship. Networking requires constant improvement of approaches to those already in the network, while at the same time, building new contacts.

This is one of the reasons we continue having our Network Potlucks where Together Everyone Achieves More. The professionals attending the Potlucks were becoming very familiar with the services we offer while we were not so familiar with their services so we decided to rotate the Potlucks among those organizations that attend regularly. This year we co-hosted two Potlucks with other organizations, The Legal Services Society and the Native Education College. This is a trend we hope to continue in the future.

This year we were privileged to meet with two international organizations. We met with Mexican Delegates through the International Program of the Justice Education Society and we met with two staff from the Aboriginal Alcohol and Drug Service Inc from Perth Australia. These meetings were a tremendous experience to be part of where we were able to outline our organization, culture and history.

In addition to providing presentations to various organizations we provided direct services to two organizations. We were able to facilitate





team building games both for the staff of the Recreation Department at the Friendship Center and for the day camp participants. The other organization we facilitated team building games was for the Canadian Cancer Society Relay for Life event. A video highlighting the type of games provided is available on Youtube. We coordinated three fundraising activities such as a garage sale for the Relay for Life in which we raised approximately \$2500.00.

We have also continued being a considerable supporter of the United Way of the Lower Mainland. We have attended their Annual General Meeting, their Community Spirit Awards, been asked to be part of the Canadian Labour Congress and attended their Employee Campaign Coordinator Training among other events. We hosted a United Way Fundraising Kickoff event called the Chili and Bannock Cook Off and Open House in which over 80 people attended.

With United Way's financial contribution to our Child and Elders Support Program we were able to address some social issues related to Elder and Youth. After hosting the Elders Forum in 2011 we created an Elders Council. This council was designed to guide our educational activities in the Child and Elders Support Program based on the findings from the Elders Forum. During our first meeting the

Elders unanimously decided that our first priority would be to connect with the youth. With the assistance of Amita Daniels from Urban Inc and the contribution of The Vancouver Trolley Bus Company we coordinated two Red Road to Higher Education Trolley Bus Tours where the Elders and Youth connected to discuss the importance of higher education. We toured the Native Education College, UBC Farm, Garden and Longhouse and a very unique school called Quest University which is Canada's first independent non-profit nonsectarian university.

In partnership with the Portland Hotel Society and the Elders Council we co-hosted the second annual Downtown Eastside Powwow Honoring the Elders of the Downtown Eastside. Over 500 people attended this event. Two additional activities Ceceilia, our Elders and Youth Coordinator, arranged were taking youth age 6 – 12 to the PNE, who may not have otherwise been able to attend, and arranged the purchase of school clothes for 20 selected children age 6 – 12 from Old Navy in North Vancouver. With Old Navy's assistance we were able to save a total of \$730.34 while ensuring these children have a fresh start for the school year. Lastly out of the Elders Council meetings we were able to create the BC Changes Group. This is a

group of troubled youth who gather around Broadway and Commercial whose population seems to be unnoticed when it comes to service provision mandates. This group participated in the Red Road to Higher Education Trolley Bus Tour.

This year would not have been as productive and successful as it was without the contributions of the Alcohol and Drug Counselling Team Tina Duguay, Tabitha Paul, Earl Quewezance and Karen Longmuir, the Aboriginal Detox Support Worker Team Rodney Olinek and Melissa Vabic, and the Elder and Youth Coordinators Amber Katzel and Cecelia Boersen, not to mention our newest member Ava Varga, who photographed most of these activities. We would also like to thank various educational institutions for allowing us to host several practicum placements. This team appreciates the support of the NCCABC Management Team and local Board Members.

Lastly and most importantly we would like to thank the funders for these programs and events – Vancouver Coastal Health Authority, Fraser Health Authority, Aboriginal RunWalk Program, Community Physical Activity, Aboriginal Sport, Recreation and Physical Activity Partners Council, and the United Way of the Lower Mainland. Thank you all for your continued support and we look forward to working with each of you in the New Year.

Jackson Dionne
Manager

JACKSON DIONNE | Manager

Our theme this year seemed to be partnership development, client services and marketing and communications. We have continued to develop partnerships through our existing networks





We were successful in securing a contract to support and develop a National Aboriginal Courtwork Training Resource Tool. The project included setting up an advisory committee, review previous training and a national consultation to research training practices in other jurisdictions and review the evolving role of the Courtworker.





Provincial Training

This has been a great year for the NCCABC's Provincial training and development program. Our relationship with the Department of Justice (DOJ) continued to improve over the course of this year and the NCCABC stepped up and shined.

Resource Toolkit

We were successful in securing a contract to support and develop a National Aboriginal Courtwork Training Resource Tool. In accordance with the contract, the toolkit reflects the approved National Training Framework to ensure that full Program Courtworkers are sufficiently skilled to adapt to changing program needs and to make the resource adaptable enough to address each jurisdiction's unique character and mandate.

The project included setting up an advisory committee, review and research of previous training and a national consultation to research training practices/content in all other jurisdictions in Canada and review the evolving role of the Courtworker. This work took up most of 2012.

The consultation process provided a very interesting vision that would change the full direction of the contract. People had expressed that there are a lot of booklets and manuals defining the role and direction of the Aboriginal Courtworker. People wanted to tap into advanced technology and utilize the skill of storytelling. The result is a video tutorial DVD that explains

various processes practiced by Courtworkers outlined in the Aboriginal Courtworker Program Logic Model.

The Resource Toolkit and Video Tutorial have been sent to Aboriginal Courtworkers across Canada. As well, we were approached by the Aboriginal Justice Strategy who also requested a reprint to be placed in the hands of Aboriginal Restorative Justice Workers. I would like to thank all the people who were involved in the creation of the Resource Toolkit and Video Tutorial.

Management

Kevin Hill has continued to impress all members of the Vancouver Downtown Community Court team and Aboriginal people needing help. He maintains a high level of class and dignity to the judiciary and the people using NCCABC services. Jacqui Humchitt has finished her second year in December with the NCCABC and her position of the Aboriginal Resource Worker. Her hard work and persistence has created invaluable connections with Probation Services. The NCCABC is paving the way when working with aboriginal people for successful completions of Probation.

With the continued positive momentum of both positions, we are looking to expand our service with bold new initiatives.

Darryl Shackelly

Provincial Trainer / Manager



DARRYL SHACKELLY | Provincial Trainer/Manager

2012 IN NUMBERS

ALCOHOL AND DRUG PROGRAM

Description	A and D Program Vancouver	A and D Program Surrey	Aboriginal Detox Support Worker Program
Gender			
Male	797	419	51
Female	513	309	26
Ethnicity			
Status	1109	573	66
Non-Staus	42	60	9
Metis	19	30	1
Inuit	2	35	0
Other	35	30	2
Total Referrals In	886	728	139
Total Referrals Out	863	728	462
Caseload			
# of intakes / assessments	854	728	73
# of new clients files opened	551	59	73
# of inactive / closed files	105	68	
Primary Substances Misused			
Alcohol	1140		56
Amphetamines	12		1
Barbituates	9		0
Cocaine (& derivatives, e.g. crack)	323		46
Hallucinogens	39		0
Inhalents	1		0
Marijuana	365		27
Methamphetamines	15		9
Opiates (e.g. heroin, methadone)	39		24
Over the counter medicines	5		0
Prescription	21		14
Other	8		4
Primary Presenting Issue(s)			
Academic / learning styles	114		22
Personal substance misuse issues	1226		74
Family substance misuse issues	372		60
Socialization issues	205		67
Justice-related issues	397		7
Violent behaviours	46		5
Witnessing Violence	41		12
Inappropriate sexual behaviours	6		0
Sexual abuse issues	23		9
Other family issues	103		56
Other personal issues	101		75
Individual Counselling			
# of sessions held	1510	676	299
# of individuals seen	1504	676	285
Group Counselling			
# of group sessions	166	0	116
# of individuals attending groups	578	0	907
# of drop-ins	1089		75



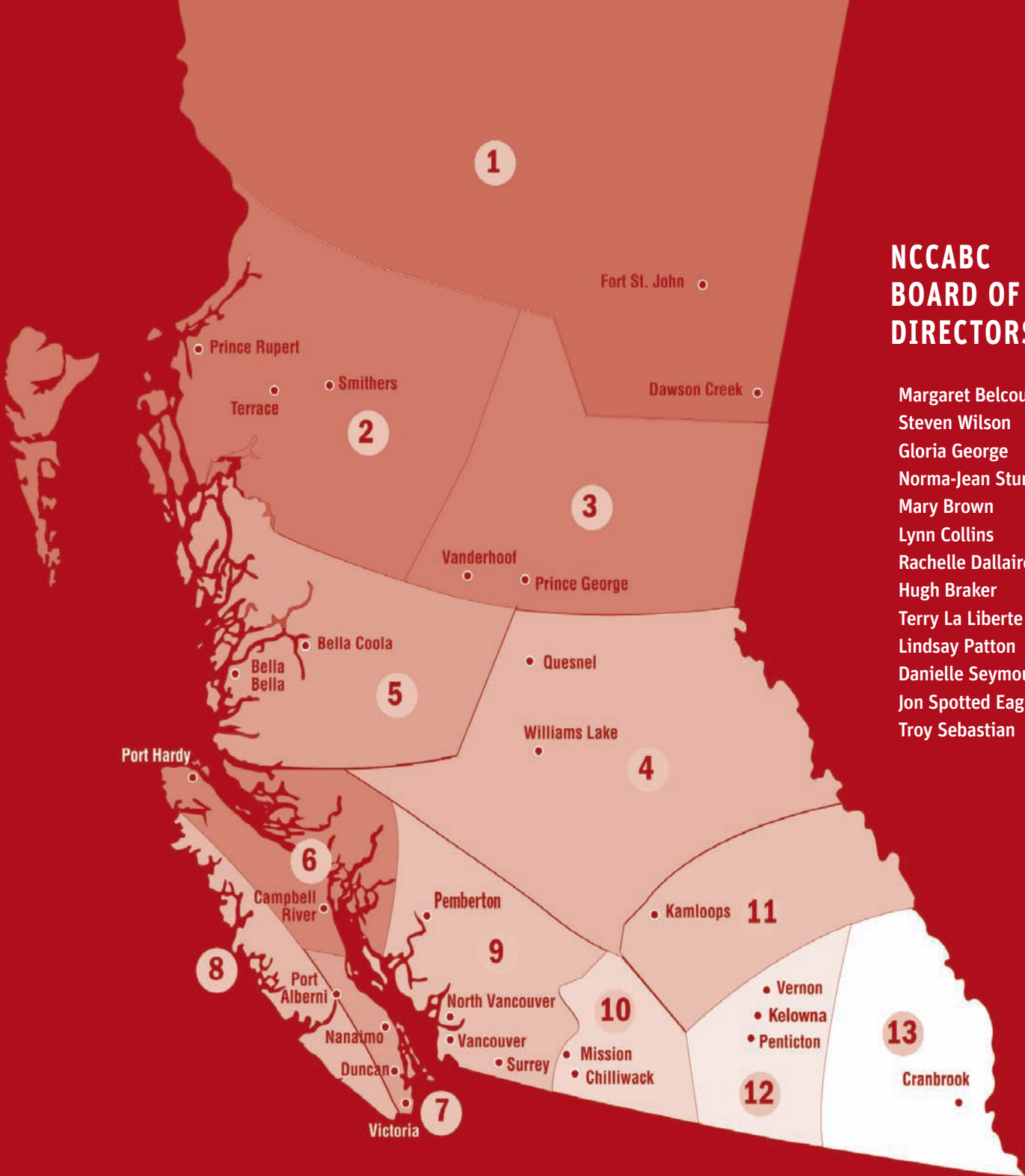
NATIVE COURTWORKER PROGRAM: Clients Assisted

Clients Assisted		
Description	Adult	Youth
Client Gender Male	2949	293
Female	1128	146
Charges	Adult	Youth
Homicide (1&2 degree murder, manslaughter, infanticide)	3	0
Attempted Murder	2	2
Robbery (firearms, other offensive weapon)	46	32
Sexual Assault (aggravated sexual assault, with weapon, other)	73	6
Sexual Abuse (other sexual offenses)	73	3
Major Assault (assault with weapon level 2,3, bodily harm)	370	42
Simple Assault - Level 1	1014	69
Kidnapping and forcible confinement	11	1
Abduction (person <14, <16 contravening custo	0	2
Arson	2	0
Weapons and Explosives (prohibited, restricted)	84	23
Break and Entere (business, residences, other)	130	17
Fraud and Related (cheque, credit card, counterfeiting, other)	61	2
Theft < or > \$5,000 (bicycles > \$1000, from Motor vehciles)	597	63
Possession of Stolen property (have stolen goods)	107	5
Property Damage/Mischief	183	21
Morals (gambling & betting house, gaming)	1	0
Morals Sexual (procuring, prostitution, indecent acts)	5	2
Public Order offenses(disturb peace, obstruct, trespass at night)	240	37
Admin of Justice - Breach, etc	523	33
Other Criminal Code Offenses, eg. Impaired Driving	180	19
Trafficking or Importing Drugs	132	3
Possession of Drugs	110	6
Other Federal Statutes	64	0
Provincial Offenses Excluding / Traffic (Liquor, Securities)	84	0
Provincial Statute Offenses Traffic	308	0
Criminal Code Offenses	136	1
Reserve Local ByLaw	2	0

STAFF DIRECTORY

LOWER MAINLAND	Phone	Fax
Toll Free	1-877-811-1190	
Vancouver	Extension 340	(604) 775-1144
Robson Street Youth Courthouse	Extension 341	(604) 660-7455
Surrey Courthouse	Extension 342	(604) 543-3151
Chilliwack/Abbotsford	Extension 343	(604) 792-5539
North Vancouver/Pemberton	Extension 344	(604) 929-1027
Administration Office	Extension 306	(604) 985-8933
SOUTHERN INTERIOR	1-877-811-1190	
Kamloops Office	Extension 361	(250) 828-7969
Williams Lake	Extension 362	(250) 398-6819
Penticton	Extension 363	(250) 493-5302
Vernon	Extension 364	(250) 545-8885
Cranbrook	Extension 365	(250) 426-8935
SOUTH COAST	1-877-811-1190	
Nanaimo	Extension 351	
Victoria Courthouse	Extension 353	(250) 386-6760
Port Alberni	Extension 354	(250) 724-3110
Port Hardy	Extension 356	(250) 949-7201
Bella Coola	Extension 358	(250) 799-5453
Campbell River	Extension 357	(250) 287-2378
Duncan	Extension 359	
NORTHERN INTERIOR	1-877-811-1190	
Prince George Courthouse	Extension 322	(250) 562-1578
Vanderhoof	Extension 325	(250) 277-2251
Fort St. John/Fort Nelson	Extension 376	(250) 785-5519
NORTH COAST	1-877-811-1190	
Prince Rupert	Extension 374	(250) 624-3897
Smithers	Extension 373	(250) 877-5097
Terrace/Kitimat	Extension 372	(250) 635-8105
ALCOHOL AND DRUG PROGRAM	1-877-811-1190	
Vancouver	Extension 332, 334, 335, 346	888-520-6140
Surrey	Extension 336	(604) 630-7204
DETOX SUPPORT WORKERS	1-877-811-1190	
Vancouver	Extension 337, 338	888-520-6140
YOUTH AND FAMILY ADVOCATES	1-877-811-1190	
Prince George	Extension 321	(250) 277-2251
Terrace	Extension 371	(250) 635-8105
DOWNTOWN COMMUNITY COURT	(604) 660-8743	(604) 660-8705
ABORIGINAL RESOURCE WORKER	(604) 880-2475	

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NATIVE COURTWORKER

AND COUNSELLING ASSOCIATION OF BRITISH COLUMBIA



2012 ANNUAL REPORT

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- Vancouver Coastal Health Authority
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